

Veterinary Marketing Online 630-452-6938

Reputation Manager report for:



Monitor Reviews Get Reviews

Link Mode Campaign 2nd May

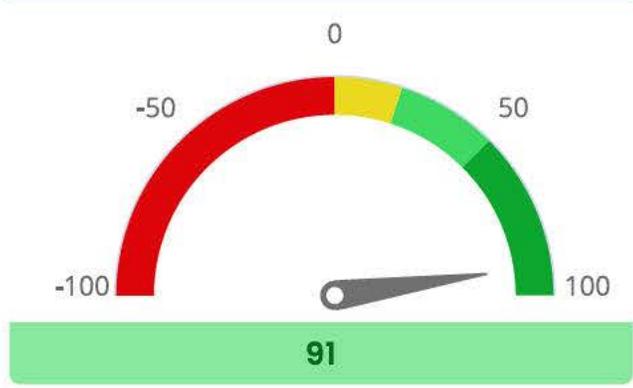
[Back to Get Review Campaigns](#)

Link Mode URL: [Copy](#)

NPS Feedback Score ⁱ

NPS Score

World Class



Breakdown

91 = 93 - 2

NPS = Promoters - Detractors

Promoters **93/100**

Passives **5/100**

Detractors **2/100**

Feedback Funnel



Left rating ⓘ

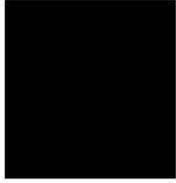
Visited Review Site ⓘ

↓ 81%

Customers 50

Rating ▾

⌵ Customer Details
 ⌵ Status
 ⌵ Date of Feedback
 ⌵ Rating
 Feedback
 ⌵ Visited Review Sites ⓘ
 ⌵ Permissions

<p>Rick</p> 	<p>Left feedback</p>	<p>Aug 18th 2023</p>	<p>10</p>	<p>Medication refill, staff has always been courteous and accommodating. Refill was approved and ready for pick up in ...</p>	<p>—</p>	<p>—</p>
<p>Angela</p> 	<p>Left feedback</p>	<p>Aug 18th 2023</p>	<p>10</p>	<p>They did not try to make me pay for tests or anything that I didn't need. Very friendly</p>	<p>—</p>	<p>—</p>

Customer Details	Status	Date of Feedback	Rating	Feedback	Visited Review Sites	Permissions
				awesome staff		
Beverly [Redacted]	Left feedback	Aug 16th 2023	10	Dr. [Redacted] is my dog's favorite vet. He is patient and gentle with her. She is a little anxious at the vet. Thanks.	-	-
Sharon [Redacted]	Left feedback	Aug 16th 2023	10	Got a new rescue after saying "goodbye" to our precious Dusty. [Redacted] has been our veterinarian ...	-	-
Natalie [Redacted]	Left feedback	Aug 13th 2023	10	Very friendly and kind staff. I had a wonderful experience and will continue to see Dr. [Redacted]	-	-
Janet [Redacted]	Left feedback	Aug 11th 2023	10	The doctor seemed concerned	-	-

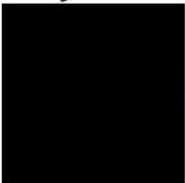
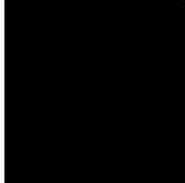
Customer Details	Status	Date of Feedback	Rating	Feedback	Visited Review Sites	Permissions
[REDACTED]				about Maggie my dog and tried hard to figure out what her problem was. Will take her back ...		
Maria [REDACTED]	Left feedback	Aug 10th 2023	10	Dr. [REDACTED] did an amazing job making my Josie feel comfortable when she took her back for an X-ray. She was very ...	—	—
Donna [REDACTED]	Left feedback	Aug 10th 2023	10	Anal glan issue with our German Shep.	—	—
Lisa [REDACTED]	Left feedback	Aug 10th 2023	10	Great vet and staff.	—	—
d. [REDACTED]	Left feedback	Aug 9th 2023	10	bentley-his treatment was very professional and effective.	—	—

Dr. [redacted] is very good at handling our dog.

Pat [redacted] Left feedback Aug 9th 2023 10 [redacted] This is my second Cockapoo with an ACL issue. Dr. [redacted] has done 3 ...

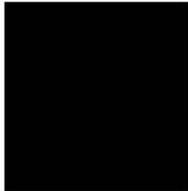
Betsy [redacted] Visited Review Site Aug 9th 2023 10 I feel that everyone at [redacted] is so genuine! Our little Lucy has had nothing but excellent care ...

[redacted] Left feedback Aug 9th 2023 8 Sad the cost of medication is constantly going up and there's no form of discount or

Customer Details	Status	Date of Feedback	Rating	Feedback	Visited Review Sites	Permissions
				reward or consistency with ...		
Amy 	Left feedback	Aug 9th 2023	10	Always amazing! Kind and listen.	-	-
joyce 	Left feedback	Aug 9th 2023	10	Dr  is absolutely the most kindness, compassionate and respectful Doctor. Seeing Kathy at the front desk always ...	-	-
Ryan 	Left feedback	Aug 9th 2023	10	Quick appointment needed regarding Bella's eye infection. Thank you for fitting us in right away and taking good care ...	-	-
Darla 	Left feedback	Aug 9th 2023	10	Dogs were well cared for with boarding. Maggie received	-	-

her shots as planned.

Jarad B



Left feedback

Aug 9th 2023

10

Have trusted them with our pets for 10 years and have always been impressed with their care.

—

—

Lori



Left feedback

Aug 9th 2023

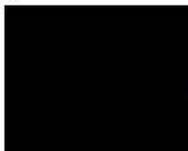
10

I have not had my appointment yet, but so far this is one of the only vets in the area that will do avian services. If ...

—

—

Joe



Left feedback

Aug 9th 2023

8

Dr. [Redacted] is a top-tier veterinarian despite going to college in Ames (jk). Very patient focused and an advocate ...

—

—

Barb	Visited Review Site	Aug 9th 2023	10	<p>██████████ and ██████████ were so compassionate and comforting during our difficult time. We had to euthanize our dog of 12 ...</p>		—
------	---------------------	--------------	----	----------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------	---

Joan	Left feedback	Aug 9th 2023	10	<p>Dog leg exam. Both our dogs are having leg problems. They are large dogs and they always get compassionate care. All ...</p>	—	—
------	---------------	--------------	----	---------------------------------------------------------------------------------------------------------------------------------	---	---

Paula	Left feedback	Aug 9th 2023	10	<p>My previous two dogs went to Dr. ██████████ when they needed shots, nail clips and for any health issues. One</p>	—	—
-------	---------------	--------------	----	----------------------------------------------------------------------------------------------------------------------	---	---

lived four

...

Craig



Left feedback

Aug 9th 2023

10

Poop drop off

—

—

Cathy M.



Left feedback

Aug 4th 2023

10

It's the best vet hospital I've been going to for over 40 years. Everyone is great. I ask for Dr. [REDACTED] because he ...

—

—

Cyndi V.



Visited Review Site

Jul 18th 2023

10

We have been having quite a few alignments with my elderly dog, and [REDACTED] has been able to ...

—

—

Jeffery



Left feedback

Jul 18th 2023

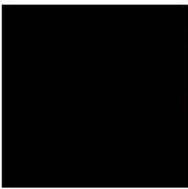
10

Dogs annual physical and shots

—

—

Donna



Left feedback

Jul 17th 2023

10

wellness examination

—

—

Laurie



Left feedback

Jul 17th 2023

10

I have been coming to



for years. They have taken care of my fur babies from spay/neuter ed, ...

—

—

VICTORIA



Left feedback

Jul 14th 2023

10

My phone call regarding my dog's medical problem was returned promptly.

—

—

Carol



Left feedback

Jul 14th 2023

10

I always appreciate the time and care provided. The doctors, along with all of their support staff are

—

—

Customer Details	Status	Date of Feedback	Rating	Feedback	Visited Review Sites	Permissions
				incredibly kind ...		
Steven [Redacted]	Left feedback	Jul 12th 2023	10	Dr [Redacted] is awesome	—	—
Jean [Redacted]	Visited Review Site	Jul 12th 2023	10	Lovie had to have her anal glands expressed and she as the first dog I've had that needed this done. Both she and I ...		—
Tom h [Redacted]	Left feedback	Jul 11th 2023	9	Always been pleased fr	—	—
Jillian [Redacted]	Visited Review Site	Jul 10th 2023	0	Outrageous prices . Over \$500 for a 7lb chihuahua teeth cleaning . Love Dr [Redacted] but won't be back.		—
Sharon [Redacted]	Left feedback	Jul 10th 2023	8	Wellness exam.	—	—

Ruth	Left feedback	Jul 8th 2023	10	Dr [REDACTED] is wonderful with our cats and dog. He has diagnosed sicknesses that were missed by a previous vet. ...	-	-
WALTER	Left feedback	Jul 8th 2023	10	Excellent care	-	-
Roberta	Left feedback	Jul 7th 2023	10	My Max goes back every month to get a shot for his Addison's Disease. The ladies at the front desk are nice and ...	-	-
Jan	Left feedback	Jul 7th 2023	10	I love Dr [REDACTED]..very knowledgeable, explains issues and answers questions... been going to [REDACTED]	-	-

Customer Details	Status	Date of Feedback	Rating	Feedback	Visited Review Sites	Permissions
				since ...		
Karen	Left feedback	Jul 6th 2023	10	Both our dogs were well taken care of while they were boarded.	-	-
Karen	Visited Review Site	Jul 6th 2023	10	Wellness exam, teeth cleaning. Growth removal, boarding		-
Robert	Left feedback	Jul 5th 2023	8	the staff is friendly	-	-
Mike	Left feedback	Jul 5th 2023	10	Love the people and vets	-	-
Karen	Left feedback	Jul 5th 2023	10	Everyone is friendly and make you feel like you're not just a number. They care about the animals they treat.	-	-
Lisa	Left feedback	Jul 2nd 2023	10	Excellent veterinarian	-	-

Customer Details	Status	Date of Feedback	Rating	Feedback	Visited Review Sites	Permissions
[Redacted]				s!		
Debbie S. [Redacted]	Left feedback	Jul 1st 2023	10	I have lived in Plainfield for over 32 years. Since 1991, I have been coming here for all my fur baby needs. Dr. [Redacted] ...	-	-
Nance [Redacted]	Left feedback	Jul 1st 2023	10	Our dog received her allergy shot. Seems to be working!!	-	-
Steve [Redacted]	Left feedback	Jun 30th 2023	10	It is always a great experience! Friendly staff and great personalized service!	-	-
Sue [Redacted]	Left feedback	Jun 30th 2023	10	My furry friend has allergies and is "ITCHING"	-	-

Showing 1 to 50 of 115 Results